



How to book a ride.

Create an account.

Download the PICK app from the App Store or Google Play Store and follow the simple signup steps. You can also call us at 855-735-4826.

2. Book a ride.

Enter your pickup and dropoff addresses, choose the ride that works best for you, and tap Book This Ride.

3. Meet your driver.

Check the app to find exactly when you should head outside to meet the vehicle. We'll pick you up and drop you off steps from your door.







Get around eastern OK for \$3 during evening and Saturday hours.

Book trips in an easy mobile app, get picked up in minutes, and access all eastern OK has to offer without needing a car.



Scan here to download. city.ridewithvia.com/pick-transportation



About PICK.

What is PICK?

It's an on-demand ride service, meaning it doesn't follow a specific schedule or routes like traditional public transit. Simply give us vour pickup and drop off addresses, and choose a ride option that works best for you. We'll come to you and get you where you need to go!

How can I pay?

Currently we accept payment by credit or debit cards. Head to the Payment Methods page in the app to add a card to your account. You may also pay in cash. Please pay with the exact fare as our drivers are unable to give change.

Can I book a ride in advance?

PICK is an on-demand service, so you should book a ride a few minutes before you're ready to leave. The app will provide you with a real-time ETA.

Who will I be sharing my ride with?

Passengers headed in the same direction ride in the same vehicle, so others may be picked up and dropped off during your trip. This keeps the service fast and affordable!

Are wheelchair accessible vehicles available (WAV)?

Yes! All of our vehicles are wheelchair accessible. Be sure to update your account settings in the app or by calling (855) 735-4826. To update your special settings in the app:

- Tap the menu in the upper left corner of the screen.
- Tap your name.
- Tap Special Settings, then turn on Wheelchair Accessibility.

Price: \$3 per ride. **Service hours**:

Mon - Thu: 5pm - 9pm

Fri: 5pm - 10pm Sat: 10am - 2pm

