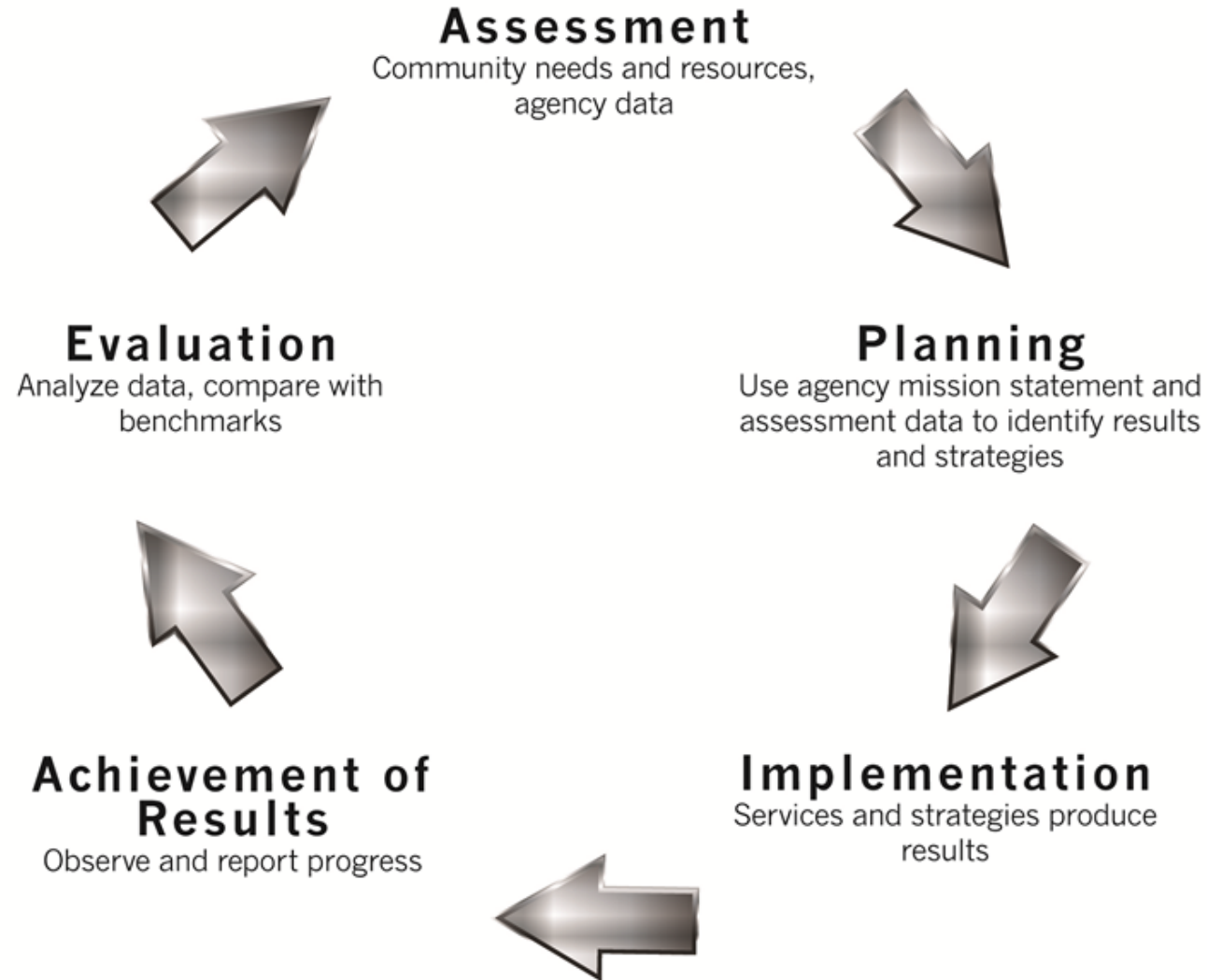




Analyzing Data and Assessing Results

The Results Oriented Management and Accountability Cycle



Community Services Block Grant Domains:

1. Employment
2. Education and Cognitive Development
3. Income and Asset Building
4. Housing
5. Health and Social/Behavioral Development
6. Civic Engagement and Community Involvement
7. Outcomes and Services Across Multiple Domains

Each CSBG Domain has Family National Performance Indicators (FNPIs) and Services (SRVs).

- SRVs report on activities. This is called an output.
 - Ex. 7 food boxes were distributed.
- FNPIs report on what happened as a result of the activities. This is called an outcome.
 - Ex. 7 families had nutritious meals for 7 days and reduced food instability.

Performance Management Outcomes

How do we determine how many people we will serve? Funding, requirements, staff capacity.

(A) Outcome	(B) Outcome Indicator	(C) National Performance Indicators (NPIs)	(D) Service Category
Domestic violence victims and their children will receive safe shelter and support services enabling them to gain their independence.	175 Domestic violence victims and their children will receive safe shelter and support services enabling them to gain their independence during PY 2024.	4a,4b,5z.1	Emergency Services

CSBG Annual Report & Outcomes of Effort

Where do we collect the data for our reports? CAPTAIN, HMIS, Empower DB, Programmatic Reports.

[illegible]

CSBG Annual Report & Outcomes of Effort

	2022	2023	2024	Difference
Housing Services (SRV 4)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Numeric Increase or Decrease 2024 over 2023
Housing Placement/Rapid Re-housing (SRV 4m-p)				
SRV 4m Temporary Housing Placement (includes Emergency Shelters)	502	433	392	-41
SRV 4n Transitional Housing Placements				0
SRV 4o Permanent Housing Placements	409	346	418	72
SRV 4p Rental Counseling				0

Comments:

Programs providing services include SSVF, ESG, KDVP, PSH, Emergency Services, Weatherization (Wx), and CAPTAIN. In 2024, SRVs 4c, 4e, 4i, 4j, 4k, and 4m were decreased due to the end of COVID/ARPA funding for rental assistance. SRV 4o increased due to KDVP reporting their permanent housing placements for the first time. SRVs 4q1, 4s and 4t increased due to Biden Infrastructure Law Weatherization (BIL Wx) funds.

Performance Management Outcomes

(A) Outcome	(B) Outcome Indicator	(C) National Performance Indicators (NPIs)	(D) Service Category
Persons with low-incomes will receive job readiness training and assistance with job search.	75 Persons with low-incomes will receive job readiness training and assistance with job search during the PY 2024.	1b, 1c, 1d, 1e, 1f, 1g	Employment

CSBG Annual Report & Outcomes of Effort

Employment (FNPI 1)	2023 II.) Number of Participants Achieving Outcome in Reporting Period	2024 II.) Number of Participants Achieving Outcome in Reporting Period	2024 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2024 over 2024	V.) Percentage Increase or Decrease 2024 over 2024
FNPI 1a The number of unemployed youth who obtained employment to gain skills or income.					
FNPI 1b The number of unemployed adults who obtained employment (up to a living wage).	22	14	21	7	150%
FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	22	42	47	5	112%
FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).	22	17	40	23	235%
FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher).	3	4	17	13	425%
FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	3	4	6	2	150%
FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).	3	3	4	1	133%

Comments:
Programs contributing to these outcomes include the Developmental Disabilities (DD) Program, Supportive Services for Veteran Families (SSVF), Emergency Solutions Grant (ESG), and Work Ready Oklahoma (WRO). The increase in all Indicators is due to the launch of the WRO Program.

The Process of Analyzing Data and Assessing Results

Step 1: Collect and compile data. (Achievement of Results)

Step 2: Compare data to performance targets set at the beginning of the year. (Evaluation)

Step 3: Compare data to prior years' performance. (Evaluation)

Step 4: Research and analyze changes in performance. (Assessment)

What has changed in the program? More or less funding?

What changed in the agency? Program eliminated?

What has changed in the community? Factory opened or closed?

What has changed in the nation? Worldwide pandemic!

Step 5: Adjust performance targets, make changes to programs, etc... (Planning)

Step 6: Monitor services and data collection. (Implementation)